



CORPORATE HEALTH AND SAFETY COMMITTEE – 10TH OCTOBER 2007

SUBJECT: COUNSELLING SERVICE

REPORT BY: DIRECTOR OF CORPORATE SERVICES

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to inform Members, Management and Trade Union Safety Representatives of the first quarterly report from our new counselling providers.

2. SUMMARY

- 2.1 Care First took over the delivery of counselling services from April 1st 2007. The attached report gives an indication of the use of the service and the types of issues being raised by employers and managers.
- 2.2 The first report demonstrates an increase in the number of counselling sessions being taken up by employees and anecdotally this appears to be due to the accessibility and quality of the service being provided.
- 2.3 Counselling is provided as close to an individuals home as possible rather than travelling to Cardiff as previously.
- 2.4 Feedback from individuals has been extremely positive.

3. RECOMMENDATIONS

- 4.1 That the Members, management and trade unions read and note the content of the document.

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Appendix 1:
Care First Report